

# Emiri Chan

## Contact

[hello@emirichan.com](mailto:hello@emirichan.com)

410-733-7401

[emirichan.com](http://emirichan.com)

## **Kensho Technologies**

Head of Design

Grew and led a team of 7 designers. Created agentic financial research platform with ability for financial professionals to iterate and co-create reports with generative AI agents using grounded sources from S&P Global data. Set direction, vision, and strategy for design and broader business goals as part of leadership strategy team. The design team has published papers in the HCI International Conference and IUI Conference on Finance and generative AI design.

November 2021 - Present

## **Mayo Clinic**

Sr. UX Designer

Led user research and strategic discovery for mobile app that lets patients use turn by turn directions to navigate around healthcare campus. Created scheduling and patient check-in features for patient portal. Co-founded mentorship and growth program for designers.

April 2021 - October 2021 (Contract)

## **Publicis Sapient**

Sr. Product Designer

Led strategic discovery and convinced stakeholders of UPS to do a complete overhaul instead of one-off page redesign for UPS, a top 5 most visited website in the world. Led experience design for redesign, which included overhauling information architecture, experience strategy, and creating visual concepts.

Sept 2020 - April 2021

## **Parachute Health**

Sr. Product Designer

Led user experience and visual design for platform that allows clinicians to order medical equipment. Designed features for providers to submit documentation to order durable medical equipment from suppliers, reducing back and forth communication. Core documentation features led to an increase in first time documentation acceptance, with some providers increasing from 15% to 98% acceptance.

Apr 2020 - Sept 2020 (Contract)

## **Big Spaceship**

Sr. UX Designer

Led UX strategy, conducted client workshops and user testing, and created user journeys for clients such as JetBlue and SiriusXM. Created new design system and component guide for SiriusXM for their major website rebrand following acquisition of Pandora.

Oct 2018 - Apr 2020

## **Zeel**

UX/UI Designer

Collaborated with product managers, developers, and QA team to design visual and UX for relaunch of Zeel's B2B website for spa staffing solutions, internal operations tools, and consumer mobile app.

Jan 2018 - Oct 2018

## **Epic**

UX/UI Designer

Installed Cardiology platform, Cupid, for University of Rochester, St. Francis Health system, and Peninsula Regional Medical Center. Cupid supports an end to end cardiology workflow from scheduling, patient care to billing.

Sept 2013 - August 2016

## **Cornell University Master of Professional Studies**

Information Science  
Concentration: UX

## **Cornell University Bachelor of Arts**

College of Arts and Sciences  
Major: Government &  
Psychology

## **Speaking Engagements**

UXPA Boston Conference (May 2025) | Finance and AI  
Push UX Conference (Oct 2025) | Design Leadership  
Cornell Career Panel for design (2018-2024)